

CONSTRUCTION WORLD
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Quality management

GIBB, ONE OF AFRICA'S largest multi-disciplinary engineering and science consulting companies, already with an industry reputation for the highest commitment and adherence to solid quality management systems, is committed to upping its QMS (quality management systems) ante even further in 2010.

"Our external audits have been very successful over the last few years, a fact attributable to a committed quality team involving senior management and quality administrators who perform regular internal audits," says Virginia Voigt, the national quality manager for GIBB responsible for its ongoing implementation of quality systems. "After GIBB's 2009 Triennial Audit, when we were successful in achieving the requirements of ISO 9001:2008, the NQA auditor and managing director of NQA Africa, Mike Timberlake, congratulated us on our results, saying that 'the results simply prove that GIBB has a mature business management system'. GIBB's next external audit conducted by NQA Africa is scheduled to take place at the end of May 2010."

Voigt bases GIBB's quality offerings firmly on the bedrock of the company's Mission Statement, namely: "Our overall aim and purpose is to provide a range of complementary engineering and scientific services to the built environment in Africa with our leading technical expertise. We understand the needs of our clients and deliver sustainable solutions on time and within budget".

"At GIBB, we consider our quality management systems the most solid foundation on which to build a successful project, providing us with the necessary tools from the outset for effective planning and minimising and managing any risk factors by involving all role players in order to maintain effective communication, good record keeping and superior expert and peer reviews," says Voigt.

